CUSTOMER SATISFACTION SURVEY

1.	I was helped in a timely manner.	YES	☐ NO	N/A
2.	I was treated with respect.	YES	NO	N/A
3.	The staff were friendly and helpful.	YES	□ NO	☐ N/A
4.	I got the information and/or the services I needed.	YES	☐ NO	N/A
5.	I was informed about other agency or community services.	YES	☐ NO	N/A
6.	I would recommend your agency to family and friends.	YES	NO NO	N/A
7.	What is ONE thing you would change about the services you received from our agency?			